Mental Health Support for those who can’t wait

Waiting . . .

B

Evening Standard

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9h Music legend Harry B

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Patients 'waited millions of hours' for mental health care in A&E

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Children waiting years for mental health help as waiting lists spiral

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Mental health services 'struggling' as waiting lists grow

15 February

FINANCIAL TIMES

UK social care | + Add to myFT

Millions of young people unable to access mental health services in England, says watchdog

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'Buckling' NHS fails to treat 250,000 children with mental health problems

Exclusive: child mental health crisis deepens with one-third of all referrals denied help

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NEWS › POLITICS

MPs told of long wait before response to child eating disorders improves

Claire Murdoch, NHS England's national mental health lead, told MPs it will take at least two years for new guidance to be consistently implemented.

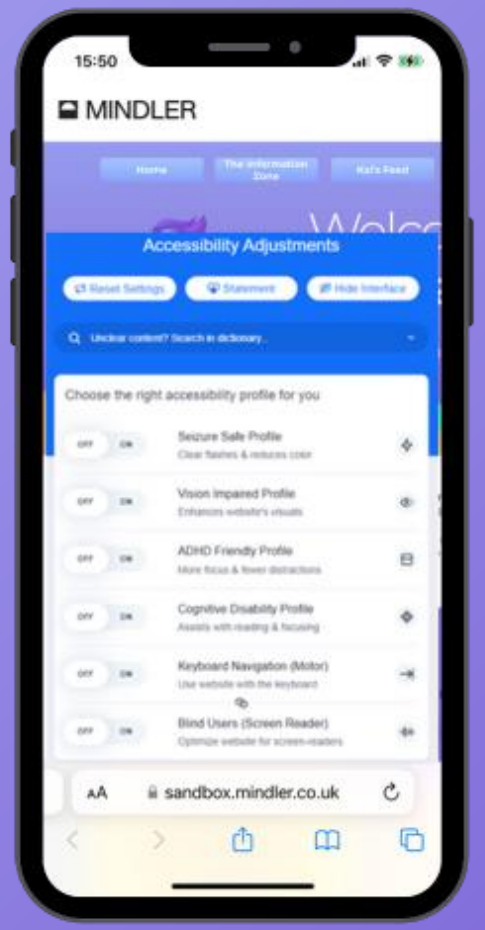
Introductions

Dr. Brett Salmons
Clinical Director

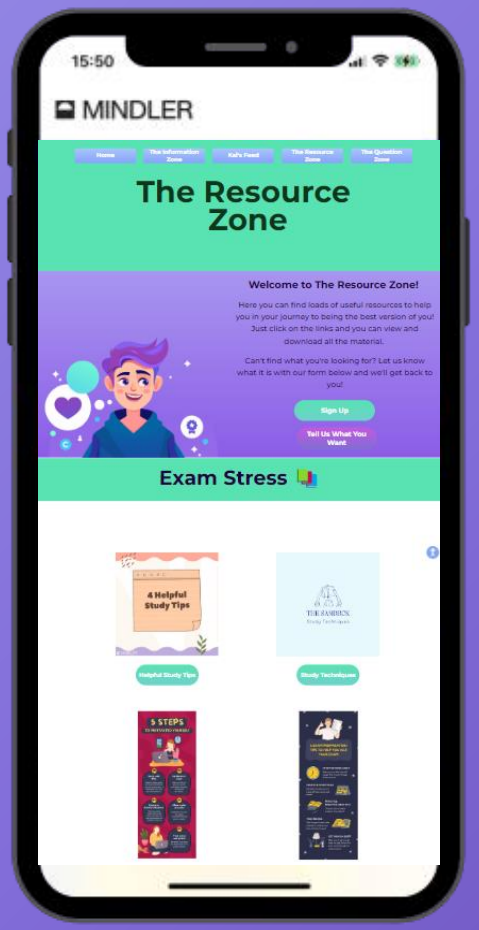
Tim Hamer
Deputy General Manager

Learning 1: Rapid access improves outcomes

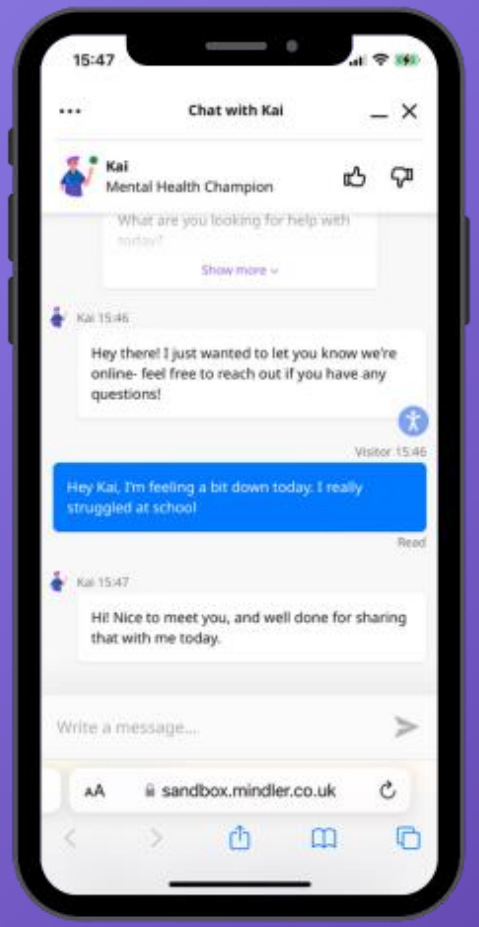
The Sandbox



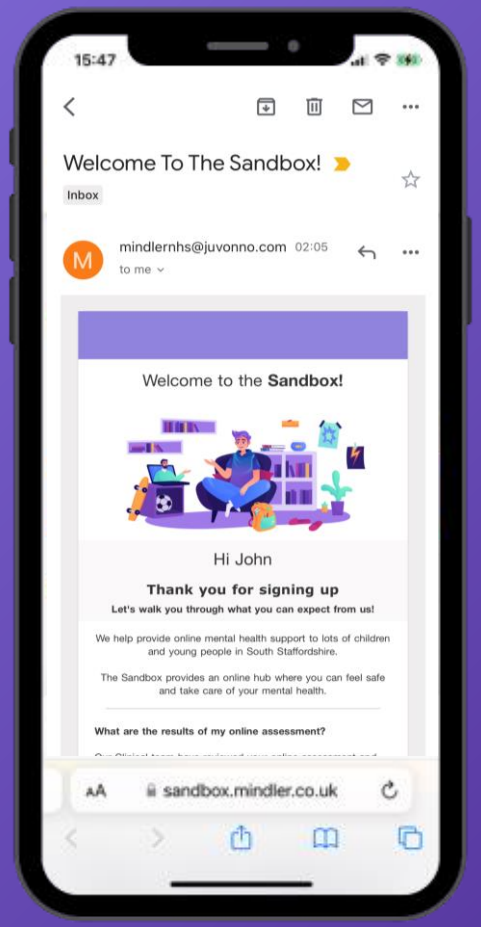
Resource Zone



LiveChat
(8am-10pm)



24 hour Triage



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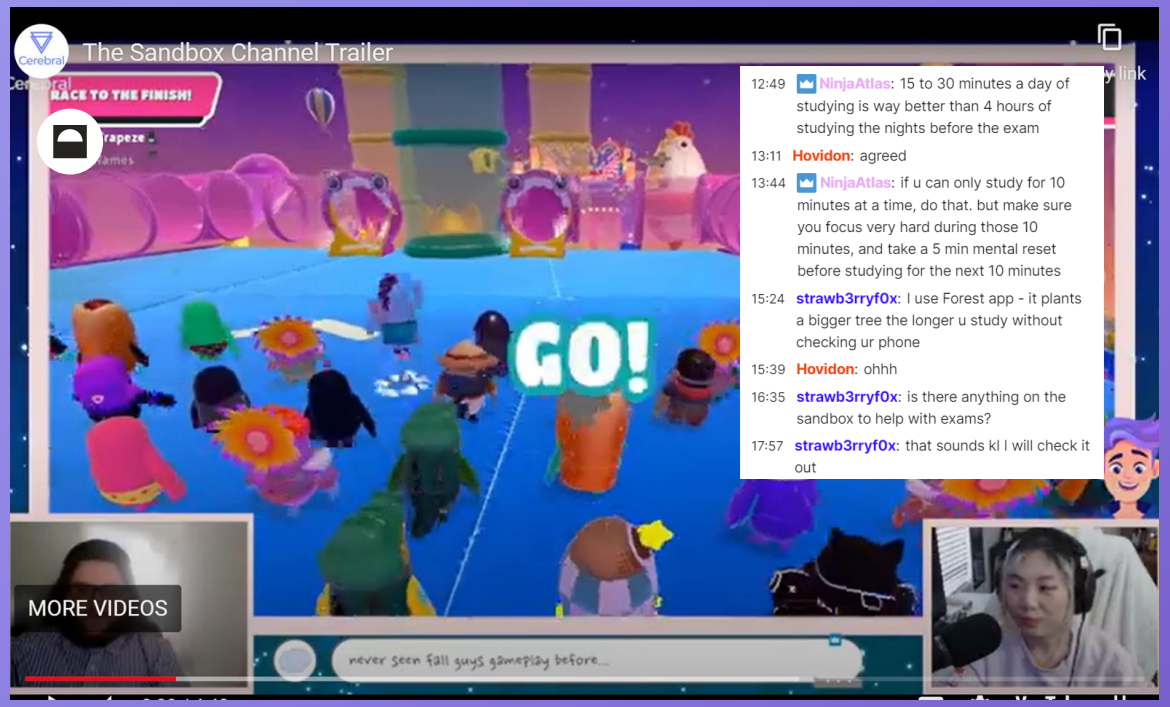
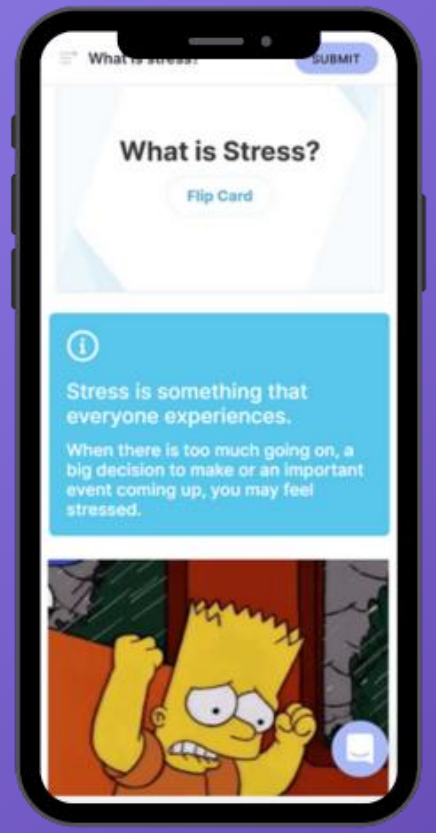
Learning 2: Going to where CYP are improves engagement

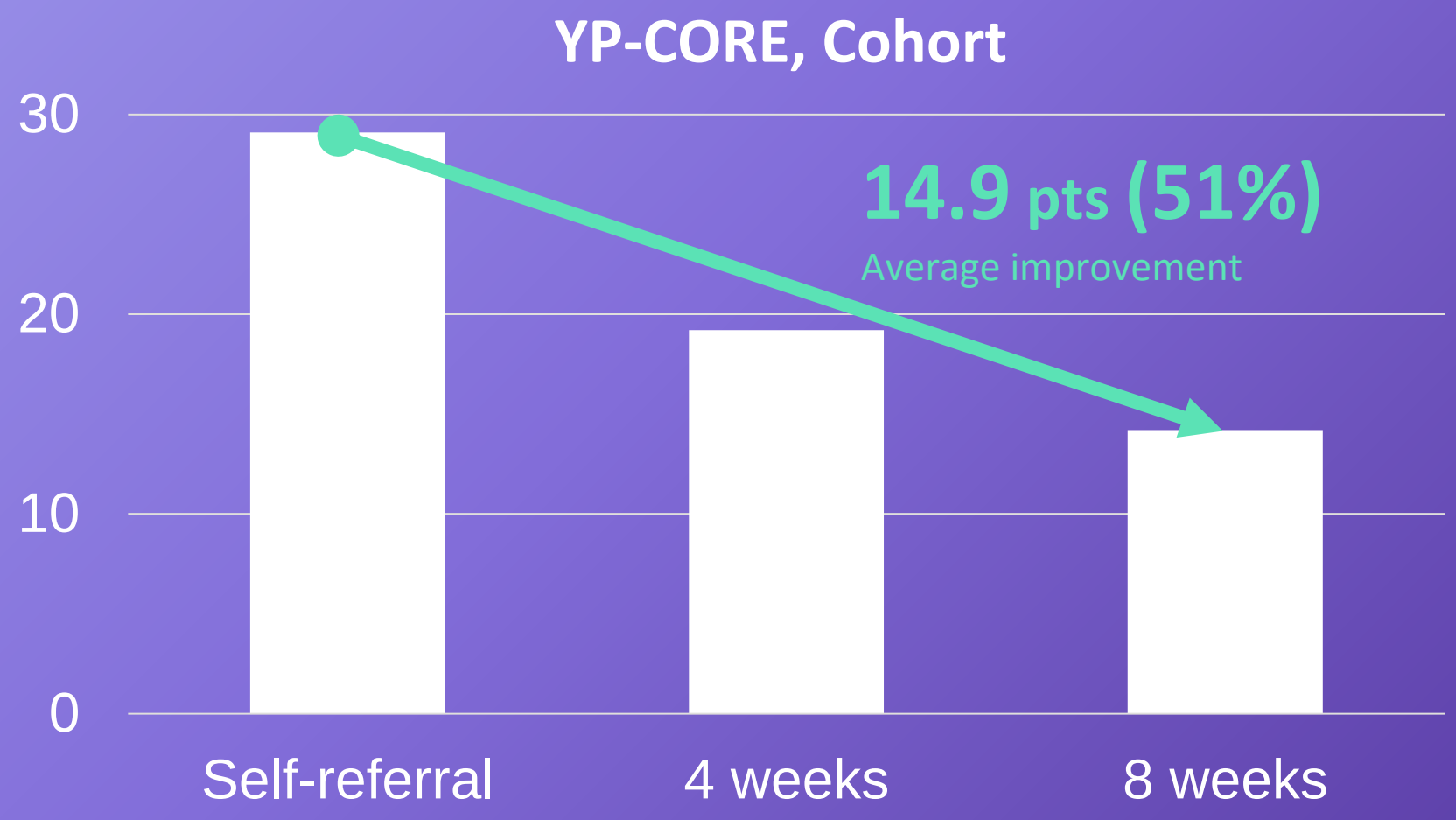




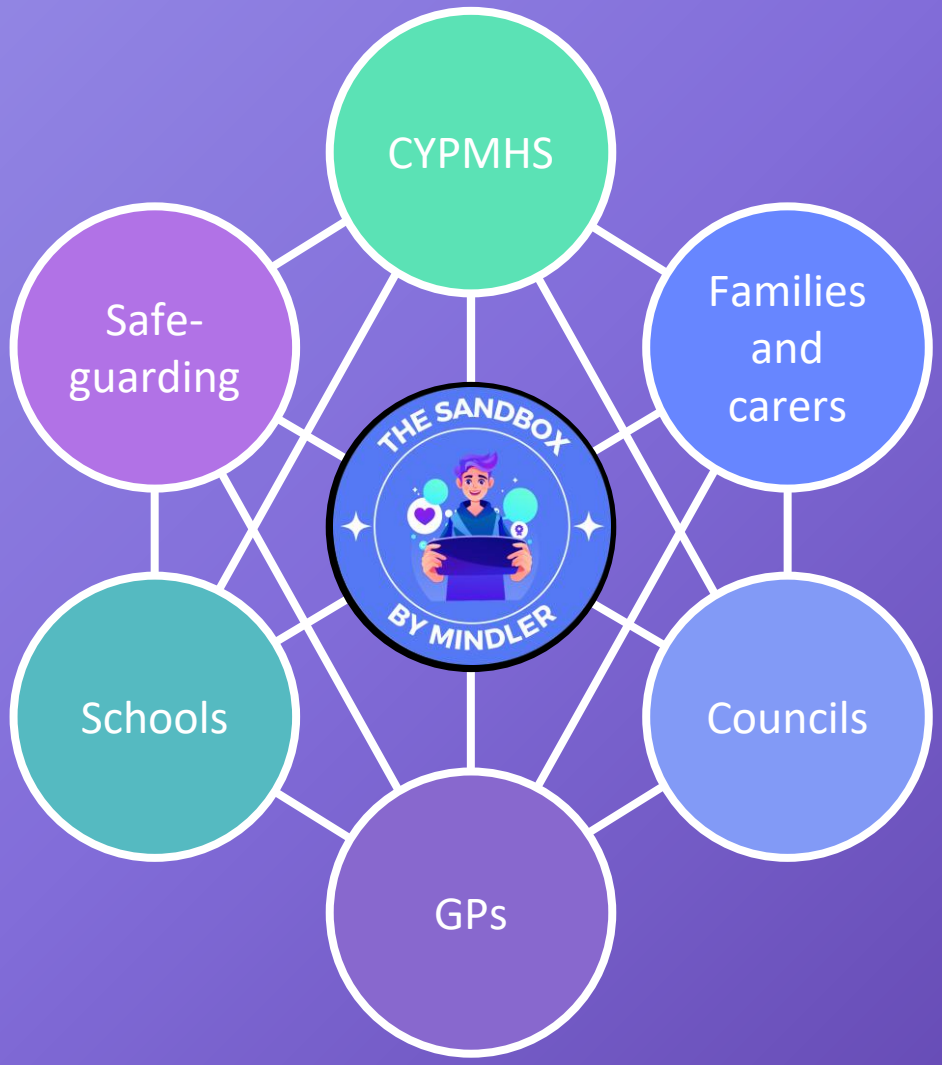
Learning 3: What digital 2.0 looks like (complex patients)

CYP B and C

Learning 3: What digital 2.0 looks like (complex patients)



Teamwork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Thank you.