Dementia United

Greater Manchester's (GM's) dementia strategy

Spring 2018

Greater Manchester and Eastern Cheshire
Strategic Clinical Networks

Dementia United

The GM Health and Care System

- 10 Clinical Commissioning Groups (CCGs)
- 14 acute, community and MH Trusts & 1 ambulance Trust
- 500 GP Practices
- 450 General Dental Services
- 700 community pharmacies
- 300 community optometry services
- At least 300,000 carers
- 10 local Authorities
- 27 social housing providers
- 14,500 voluntary and community organisations
- GM Police
- GM Fire & Rescue Service
- And 2.8m residents

Facing Facts

11.4 million people aged 65 or over in the UK

40% have chronic conditions

850,000 have dementia

30,000 people in Greater Manchester are estimated to have dementia

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Time for Action

Aims to:

1. ***Improve the lived experience for people with dementia and those who care for them***
2. ***Increase independence by reducing dependence on health and social care***
3. ***Decrease variation in access to and quality of services for people with dementia and those who care for them***

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GM DRAFT STANDARDS – PRODUCT 1

Dementia United seeks to improve the lived experience for people living with dementia and their carers, making GM the best place to live.

This set of standards is intended as a tool for making progress on Dementia United pledges and offer GM an opportunity to collectively, as well as locally, make improvements for people with dementia and their carers. Itis not a comprehensive list of everything that is happening to deliver or improve dementia care.

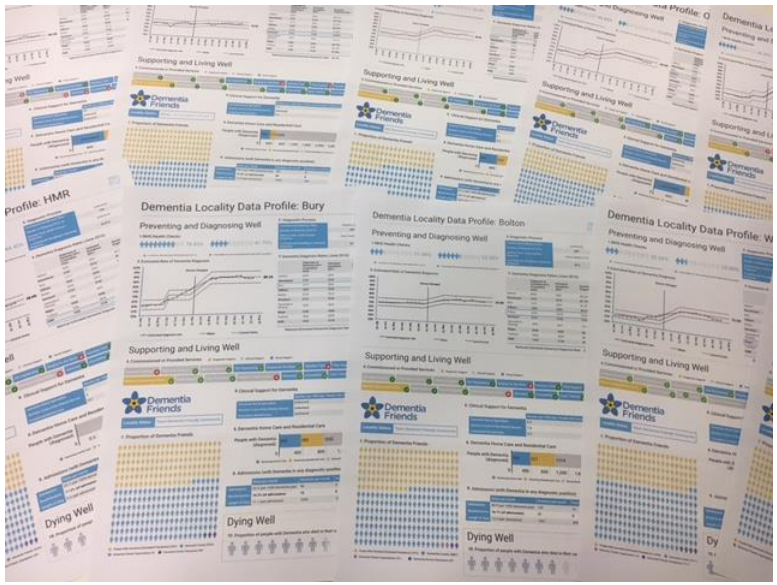
To date, there is no established holistic measure of the lived experience, which asks people what it is like for them to live with dementia. GM has a unique opportunity to develop a measure which will monitor the lived experience and use the findings to co-produce and redesign the system in a way which is meaningful and required. Dementia United aims to develop a Lived experience Barometer, which will be developed, tested and piloted within the Financial Year 2017-2018.

Whilst some of the GM Standards will require an agreed measure, within year one (Financial Year 2017-2018) we suggest the use of 5 measures, one from each domain of the Living well pathway, which could constitute a dashboard to monitor progress.

The proposed standards will be regularly monitored and reviewed, initially every twelve (12) months. The purpose of this is to ensure that the Standards are reflective of current practice and include the most up to date national guidance.

Further information about the rationale, consultation process and evidence base of the GM Draft Standards please see below;

Living Well Pathway Domain	Standard*	Potential Year 1 Measure
PREVENTING WELL	1. Each locality will achieve uptake of NHS health checks comparable with the top 20% nationally and dementia screening will be specifically documented in these checks	*Measure* • Health Checks Offered • Health Checks Uptake *Source* Public Health England, Quarterly (http://fingertips.phe.org.uk/profile/nhs-health-check-detailed/data)
DIAGNOSING WELL	2. Each locality will achieve dementia diagnosis rates comparable with the top 20% nationally 3. People receiving an initial assessment and diagnosis will feel this is timely 4. People will receive a comprehensive assessment of mental and physical health issues as part of the diagnostic process and at regular intervals subsequently 5. People will be offered medication in line with	*Measure* Dementia Diagnosis *Source* NHS England, Monthly (https://www.england.nhs.uk/mentalhealth/dementia/monthly-workbook/)



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The journey so far……

Description	Timeframe
Programme Scoping & Stakeholder Engagement	June 2015 – September 2016
Programme Design Phase & Continuation of Stakeholder Engagement	October 2016 – December 2016
Soft Launch	November 2015
Locality Lead Engagement	January – September 2016
Social Finance Feasibility Study	December 2015 – April 2016
Cost Benefit Analysis Modelling	January 2016 – March 2016 & January 2017 – February 2017
Presented Programme Outline to AGG & JCB	April 2016 & September 2016
1st Greater Manchester dementia standards & locality profiles developed	September 2016
Locality programme modelling workshop	September/October 2016
'The Journey continues event'	November 2016
Dementia strategy (Dementia United) developed and reviewed through the GM Health and Social Care Partnership governance system	December 2016 – January 2017
Application submitted to the GM Transformation Fund	March 2017
Implementation planning and engagement underway	July 2017
Locality engagement visits	October – December 2017
Work plan development	January – March 2018

30 months

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Locality visits report and work plan development

1. The GM support team were keen to understand how **current and planned work aligns** to the GM Dementia Standards

2. The visits provided a **rich picture of dementia activity, highlighted good practice for sharing** and gave an opportunity to see **where improvements could be made** on either a GM footprint, within individual localities, or across locality partnerships.

3. The visits **built on the work carried out by the DU team and Professor Alistair Burns** (NHS England's clinical lead for dementia) in 2016.

Locality visits report and work plan development

Report Timeline								
Visits started	Visits Finished	Team Review of Knowledge Captured	Supplementary Enquiries made of Localities	Feedback Received from Localities	Update Presented to Implementation Operations Group	Report Completed	Report Agreed by Dementia United Strategic Board	Report and Draft Work Plan Presented to Greater Manchester Strategic Partnership Board Executive
October 2017	December 2017	December 2017	January 2018	January 2018	January 2018	February 2018	February 2018	February 2018

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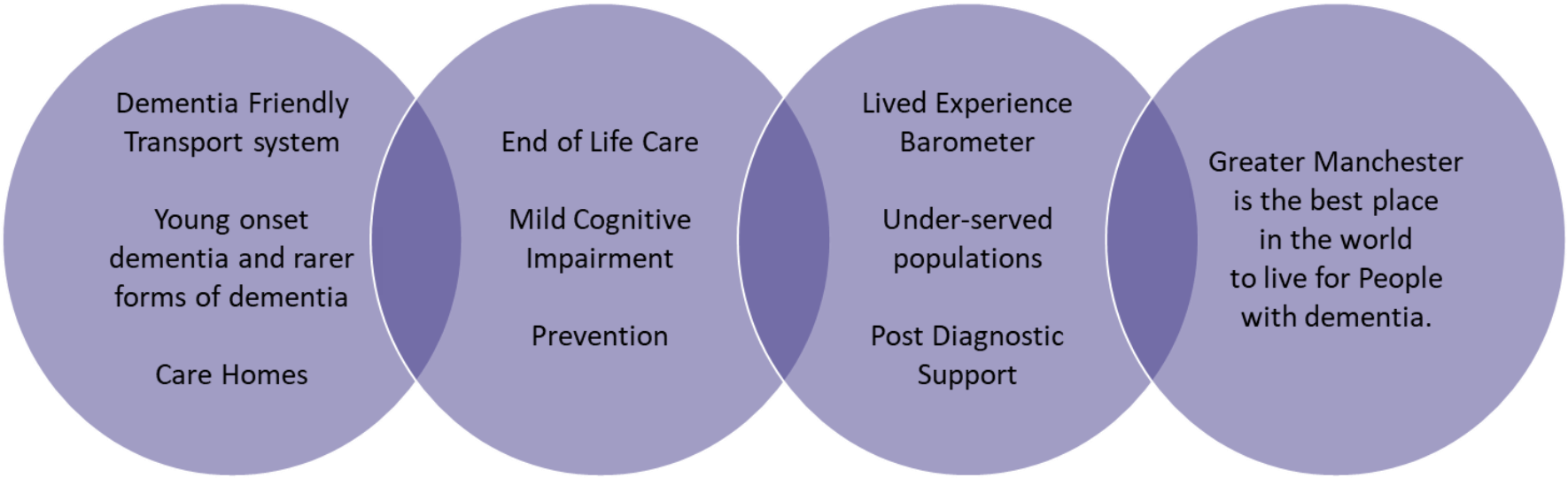
Work Plan Overview



Community Support for people living with dementia and those who care for them
Data and Information
Harnessing innovation
Programme Management, Shared Learning across GM and Evaluation
Involvement of people living with dementia and carers

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Locality visits report and work plan development

We asked **supplementary enquiries** about activity across the Well Pathway for Dementia although the majority are centred on the **supported and living well** elements

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Challenges

The visits while highlighting some excellent work also allowed for localities to share areas of work that were challenging to the local system.

These fell broadly into five categories, although there is overlap:

- **Clinical**
- **Structural**
- **Voluntary Community & Social Enterprise**
- **Social**
- **Care Homes & End Of Life Care**

Conclusions and Next Steps

1. Dementia United leads a **collective commitment to improvement based on sharing, collaboration, challenge, learning**, and trying brave new ways of working. The visits report outlines a view of the current activity across GM, including some of the challenges, but most importantly the **commitment to dementia improvement across GM**.

2. The analysis of the information from the locality visits, and intelligence and engagement from the work since June 2015, has **informed the development of a work plan to complement the agreed strategy** (ratified in January 2017) and aligned to the **GM dementia standards** (ratified September 2016).

3. The **work plan has been developed during February and March 2018** in collaboration with the DU Implementation Operations Group and ratified by the DU Strategic Board. Updates will be provided to relevant GM governance groups alongside introducing and agreeing the plan within the localities.

Questions?

And

Thank you

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NHS
Greater Manchester and Eastern Cheshire
Strategic Clinical Networks

Greater Manchester Health and Social Care Devolution

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