DIGITAL HEALTHCARE: CUTTING EDGE INNOVATION

8TH FEBRUARY 2018

JWPM Consulting

INTEGRATED HEALTHCARE = INTEGRATED INFORMATION TECHNOLOGY

WHO ARE WE?

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Excelicare

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THE JWPM CONSULTING TEAM

John White
- Programme Director

Dr Vis Reddy
- Clinical Lead – Forensic Healthcare

Eudonni Moricom
- Implementation and New Business Manager

Steven May
- Senior Project Manager

John Belshaw
- Technical Manager

Nick Tucker
- Project Manager

Funmi Oyeyinka
- Project Manager

Ed Nagle
- Clinical Systems Specialist

Ryan Benson
- Trainer Lead

Sean Woode
- Project Support Officer

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THE EXCELICARE TEAM

Jackie Henderson
- VP Implementations & Solutions

Dean Burton
- Senior Technical Architect

Thomas Slaven
- Project Manager

George Laurie
- Clinical Analyst

Gail Deans
- Clinical Analyst

Jane Orr
- Clinical Analyst

Zayshan Ali
- Training Manager

Rebecca Dawes
- Client Account Manager

Daniel Cunning
- Web Developer

Paul McCulloch
- Support Manager

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CARE PATHWAY

Police Station

- e.g.: Police station
- Mental Health Liaisor

Arrival at Prison

- e.g.: HMP Prison

5. HMP Prison

Arrest of
otential detainee
age

ng and initial
tion

cal assessment
l assessment
vant detention determined
nsic Assessment

rt appearance

.: High Court
ental Health Liaison & Diversion

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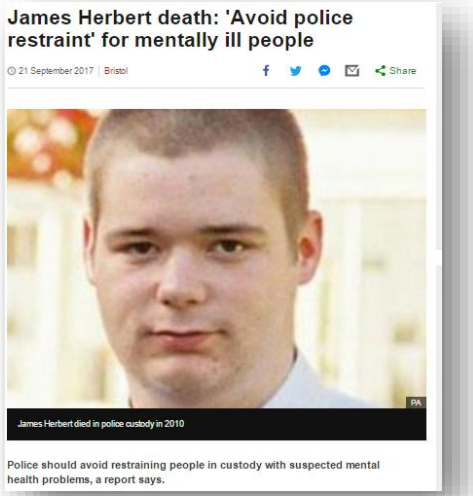
MENTAL HEALTH IN CUSTODY



James Herbert death: 'Avoid police restraint' for mentally ill people

21 September 2017 | Bristol

Share

James Herbert died in police custody in 2010

Police should avoid restraining people in custody with suspected mental health problems, a report says.

Mental health staff to be based in police stations

4 January 2014 | Health

Share

Roger, who has a history of mental health issues, explains the benefits of having nurses on duty

Mental health nurses are to be based in police stations and courts in 10 areas of England as part of a pilot scheme aimed at cutting reoffending.

Police used as 'first resort' for mental health care, watchdog warns

20 April 2017 | UK

Share

There is an "unacceptable strain" on police due to them plugging gaps in other public services, the report says

Police forces in England and Wales are increasingly being used as the "first resort" for dealing with people who have mental health problems, a watchdog has warned.

Six police cleared over death of man restrained in London hospital

Olaseni Lewis, 23, died three days after he was restrained for more than 30 minutes by police at Bethlem Royal hospital

Deaths in police custody 'could have been avoided'

By Dr Faye Kirkland
BBC News

4 September 2017 | UK

Share

The privatisation of healthcare is said to have led to preventable deaths

England and Wales police custody deaths report out after 15-month delay

Report expected to recommend reforms to police, justice system and health service, with special groups to deal with fallout

The report is expected to call for video cameras on every frontline officer. Photograph: Jonathan Brady/PA

Police calls for mental health issues up by a third

29 August 2017 | UK

Share

Calls to the Metropolitan Police about mental health have risen by almost a third in five years, figures show.

Sister of UK man who died in custody hits out over mental health services

Inquest jury concluded 'chaotic response' to Joseph Phuong, who had schizophrenia, could have led to his death in 2015

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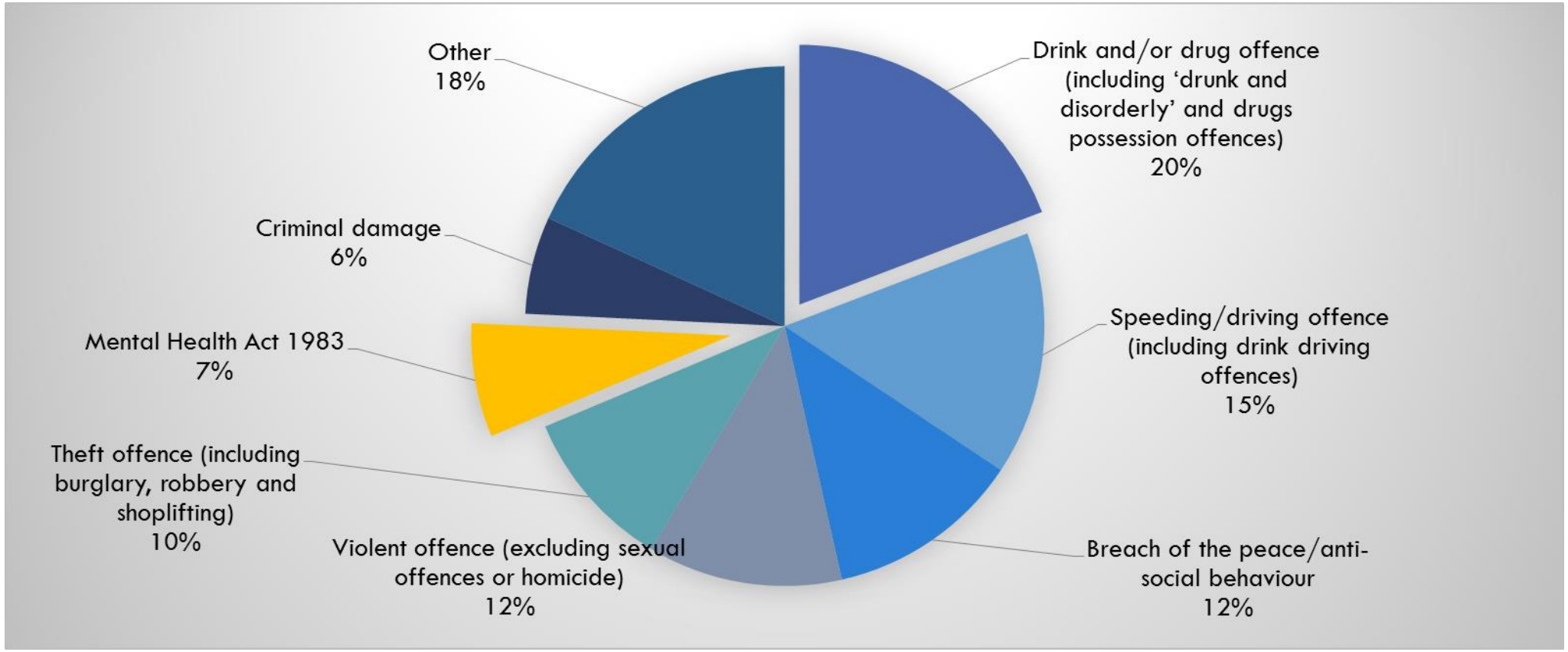
PROPORTION OF OFFENCE ORIGINS



* By reason for detention, England and Wales, between 2004/05 – 2014/15

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INTEGRATION ISSUES

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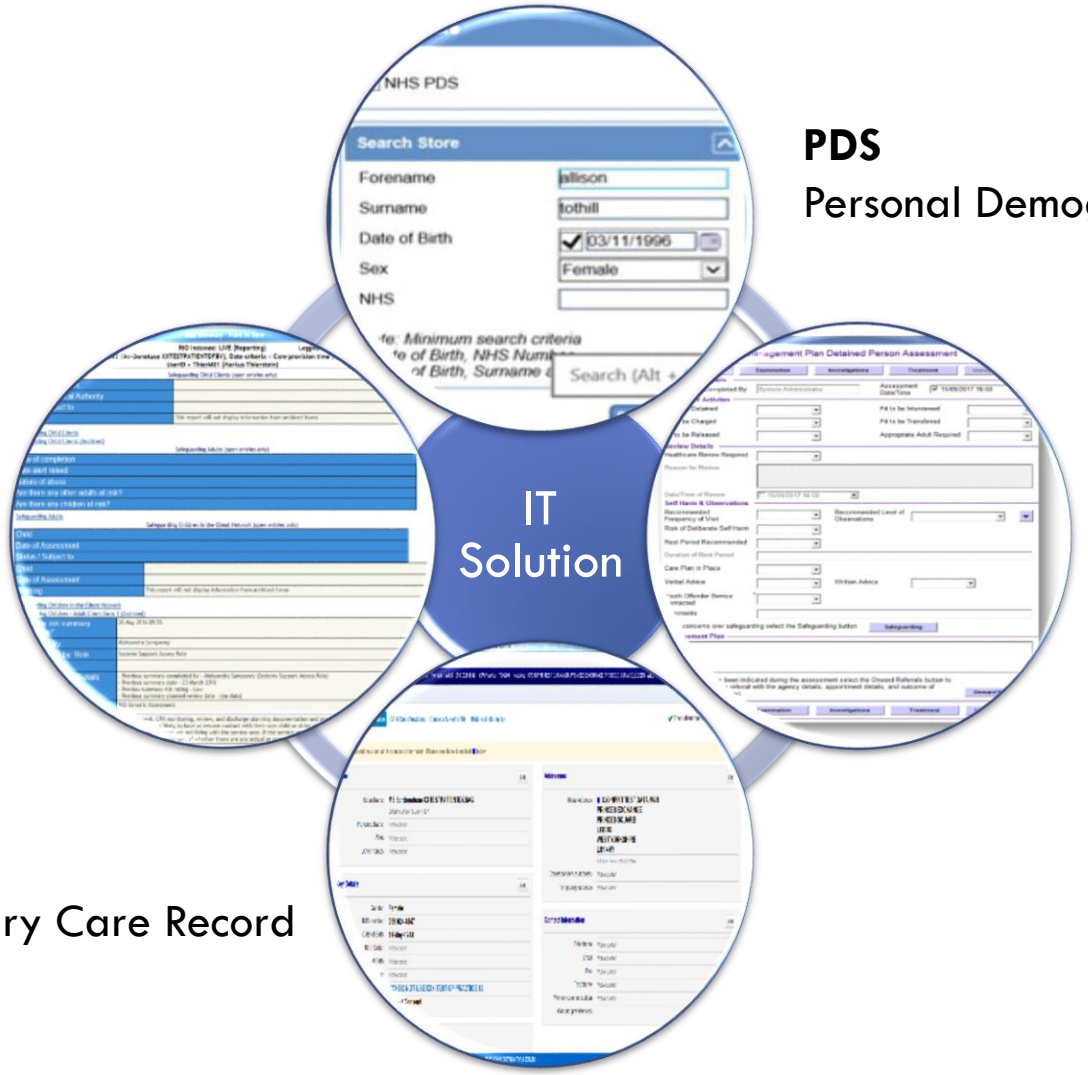
“WHITE PIECE OF PAPER”



PDS
Personal Demographic Service

RiO
Mental Health Record

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Electronic Patient Record

SCR
Summary Care Record

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THE SOLUTION

Excelicare

- Template designed from scratch
- Covers traditional forensic healthcare and liaison and diversion
- Integrated Mental Health Trust record via single sign-on (view only)
- Proof of concept
- Excelicare = “Exceliport Integration Engine”

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THE CHALLENGES

Culture Change

Relationships within the “network”

Information Governance

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THE CHALLENGES – OUTCOMES

Information Governance

Changing Mind-set of Clinicians

Relationships in the Network

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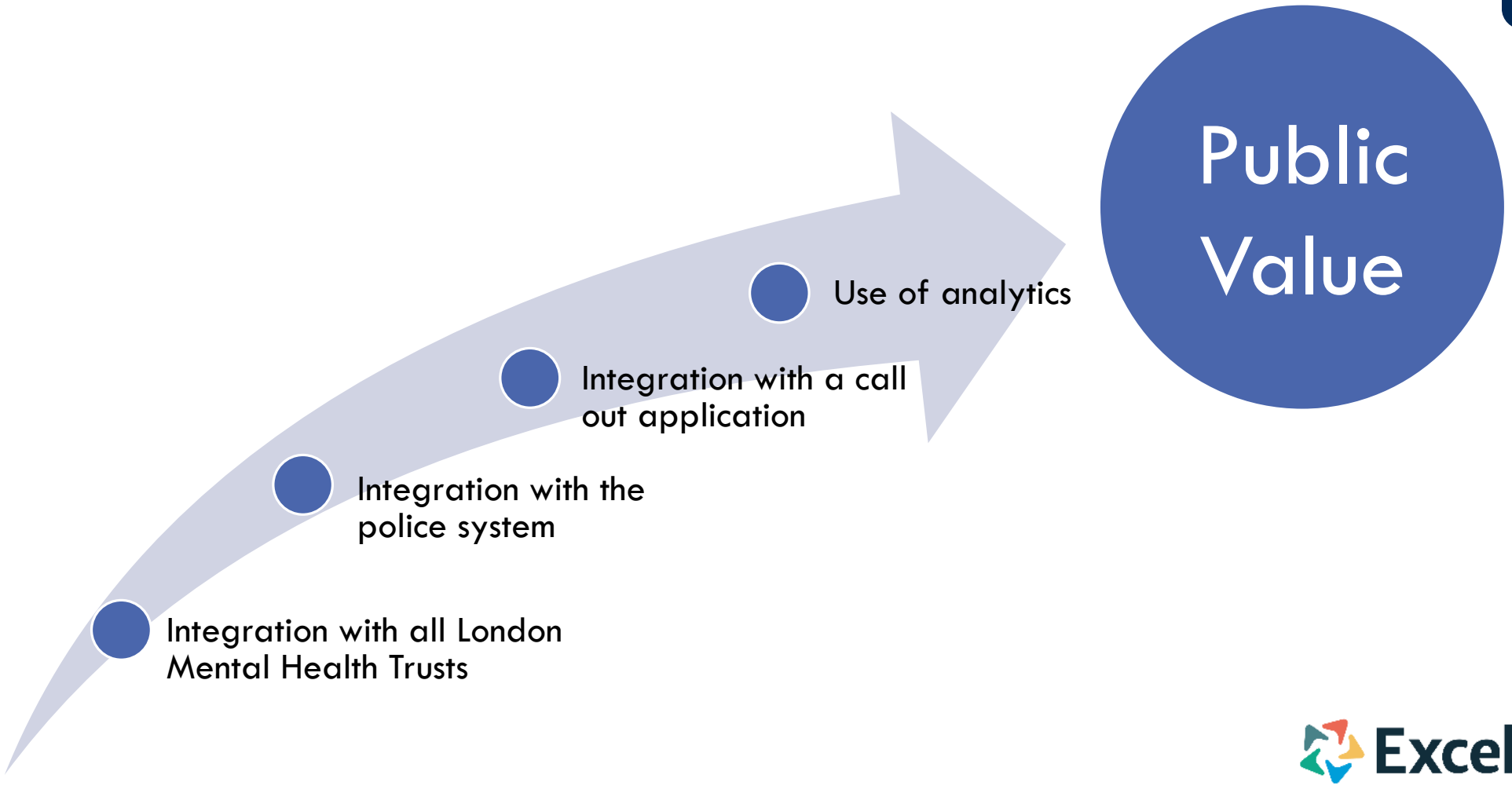
THE FUTURE



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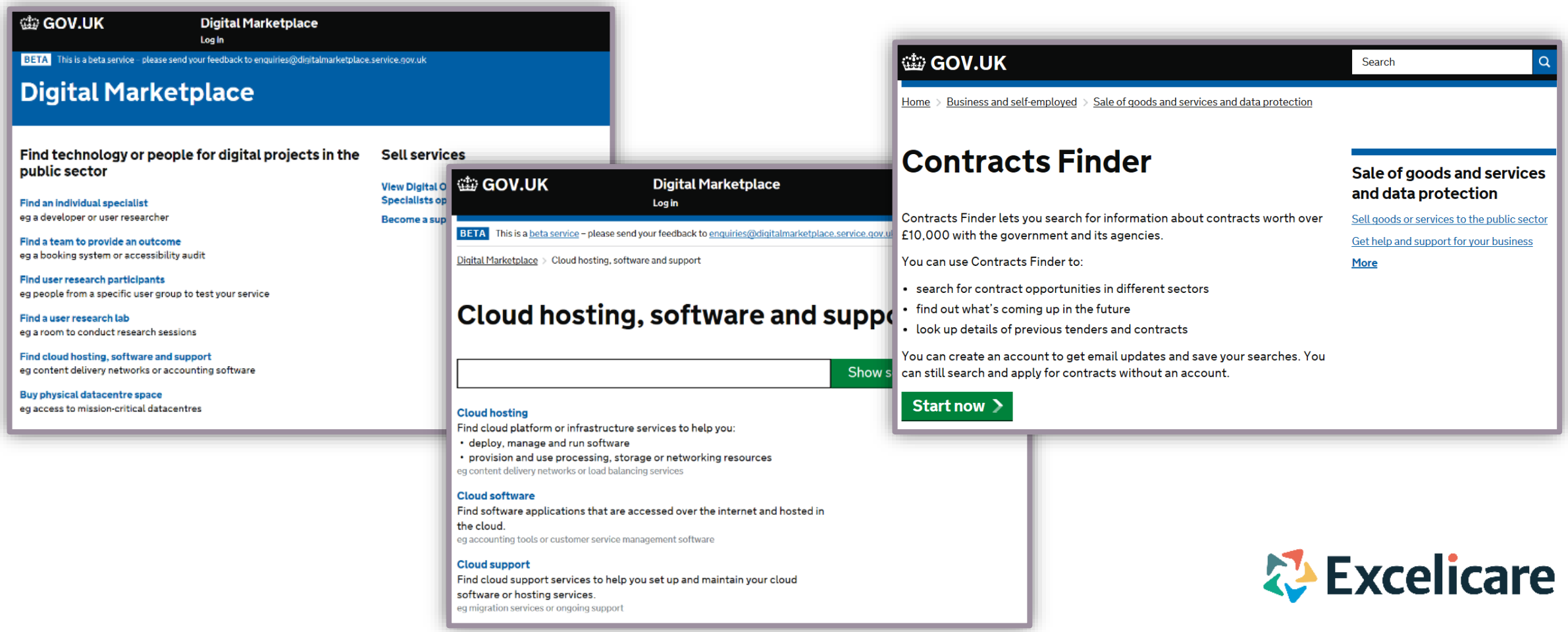
ROUTES TO PROCUREMENT



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SUMMARY

"We have pulled together the traditional custody healthcare with the new Liaison and Diversion national specification, turning it into a IT solution that makes day-to-day integrated healthcare possible."

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