Hft's Sector Pulse Check: "How are social care providers currently using technology, and what is stopping them from doing more?"

Emma Nichols, Personalised Technology Manager
Ben Williams, Personalised Technology Coordinator
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Hft and Personalised Technology

Hft's dedicated team of **Personalised Technology experts** implement Personalised Technology solutions to improve quality of life outcomes for people supported by Hft

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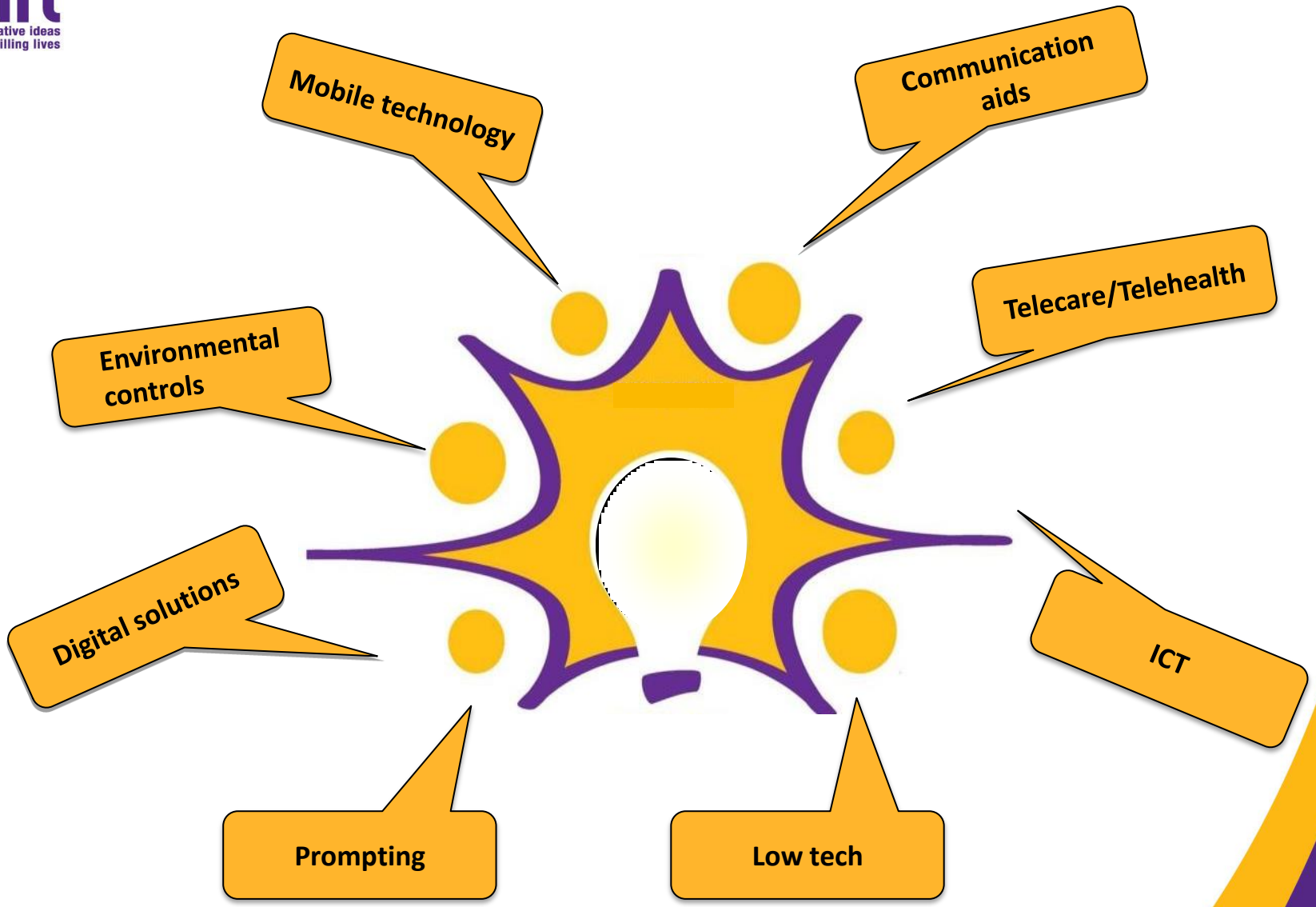
Personalised Technology – a definition



The outcomes technology can deliver

- Independence
- Health and wellbeing
- Dignity and privacy
- Choice and control
- Risk safety management
- Increased communication
- Enjoyment and sensory relaxation
- Opportunity and empowerment
- Increased efficiencies – more meaningful / flexible support

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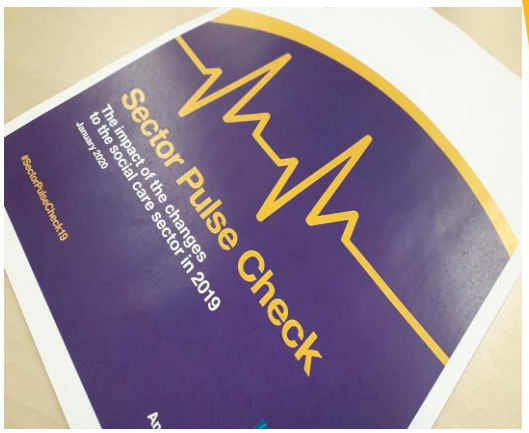
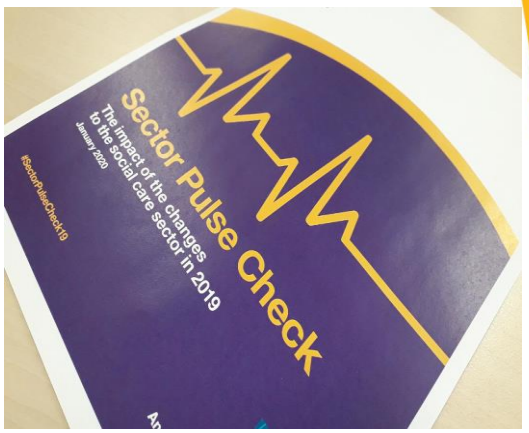
“Technology to support not undermine humanity”

What is the “Sector Pulse Check”?



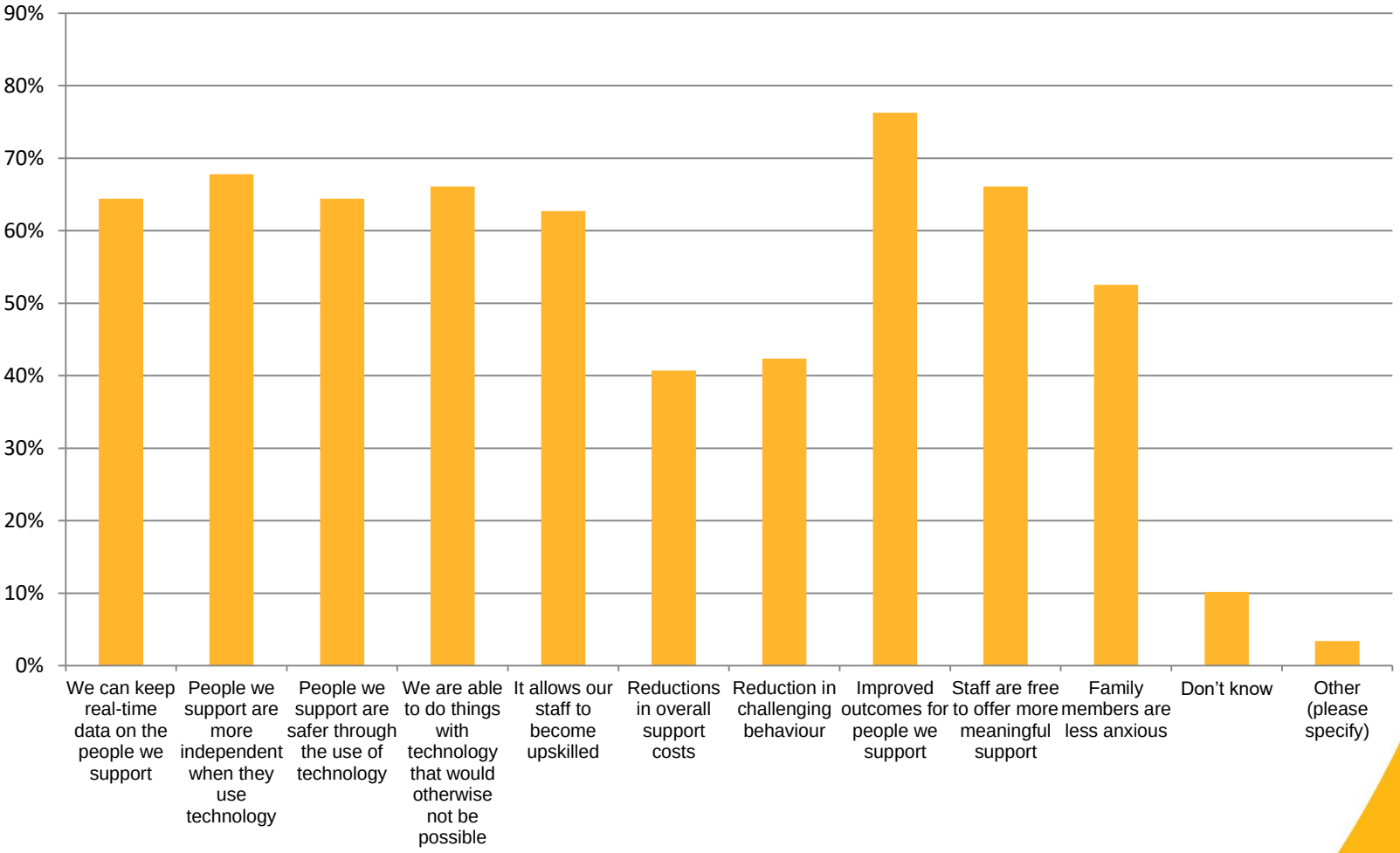
- Annual report produced by Hft
- Provides an insight into provider views on the financial health of the social care sector & their reactions to the events of the past 12 months
- Our report is the first of its kind to focus on primarily learning disability providers.
- 2020 marks the publication of our third “Sector Pulse Check” report

What is the “Sector Pulse Check”?



- Poll providers within the sector
- Commission Cebr to conduct analysis
- We need a minimum of 30 respondents in order for our results to be “statistically significant”
- In 2018, we received 56 responses, for the 2019 poll, we received 77
- Poll was conducted from Monday 21 October 2019 – Friday 21 December 2019
- The report was published 4 February 2020
- One of the key themes was Assistive Technology

Q: What do you believe the benefits of Assistive Technologies to be?



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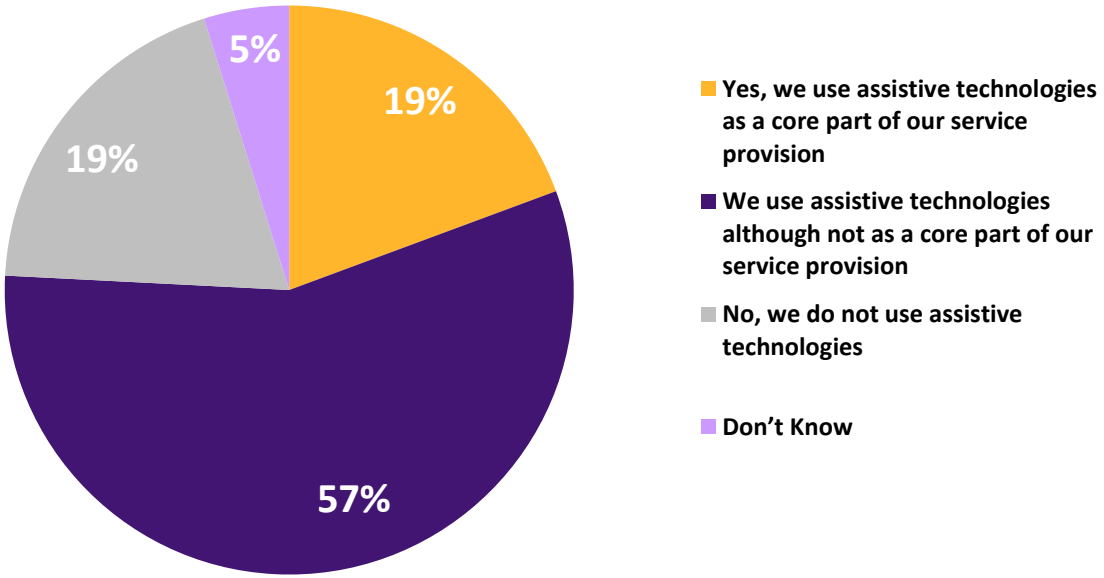
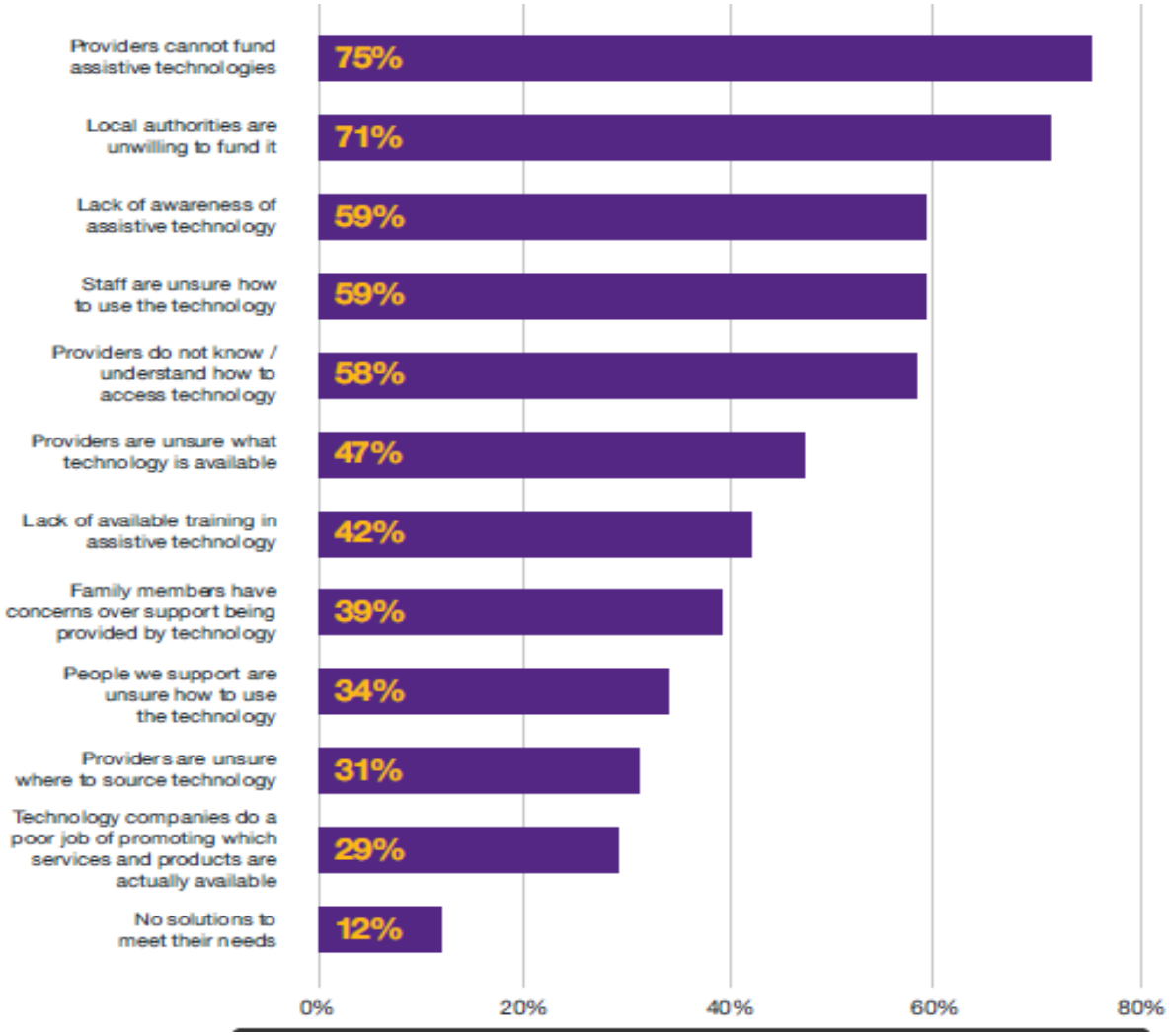
Q: Do you use Assistive Technologies as part of your service provision?

- 76% of providers say they use Assistive Technology, although only 19% say it is a core part of their provision



Q: What are the barriers stopping the use of Assistive Technologies?



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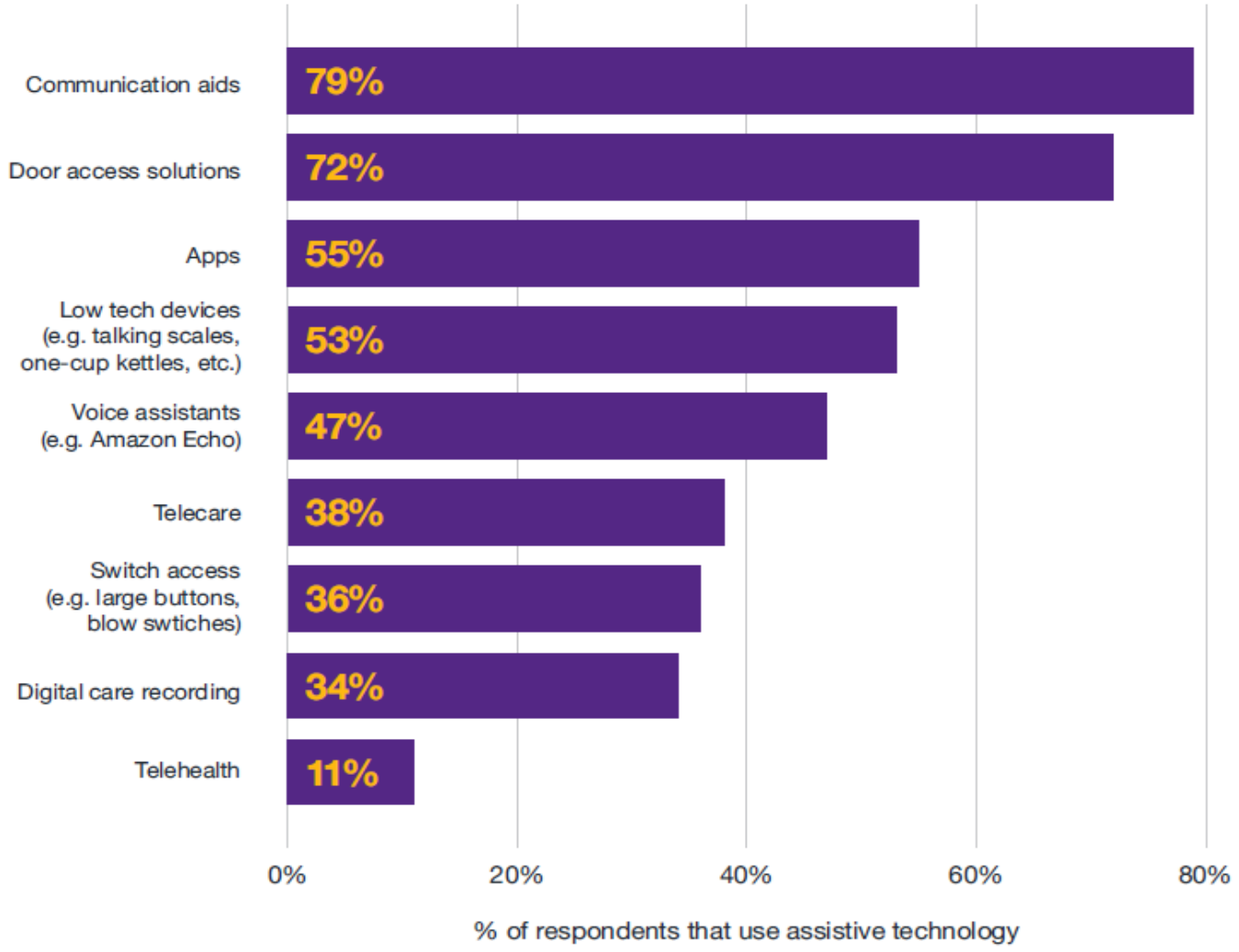
Q: What Assistive Technologies do you use?



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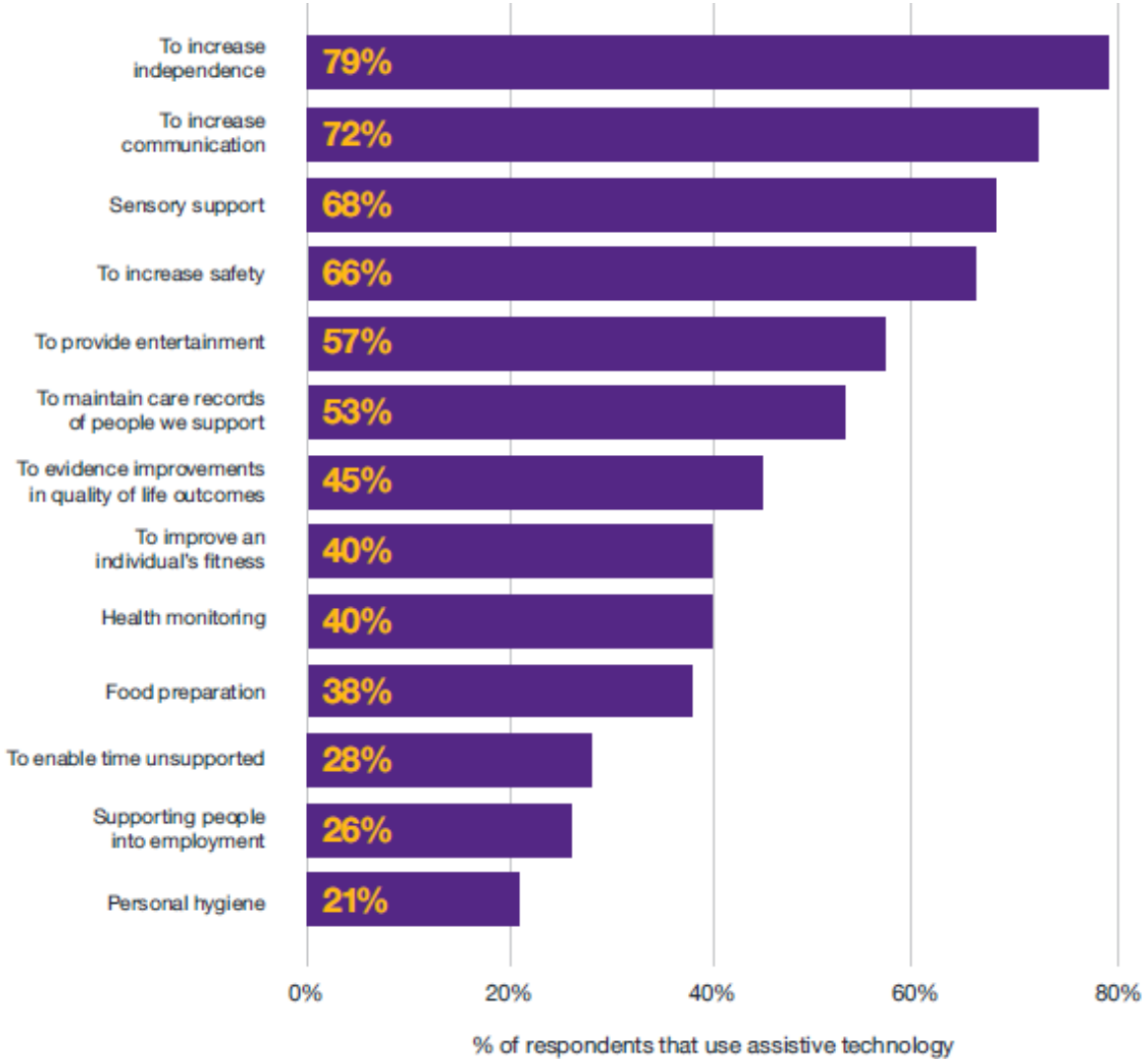
Q: What are you using Assistive Technologies for?



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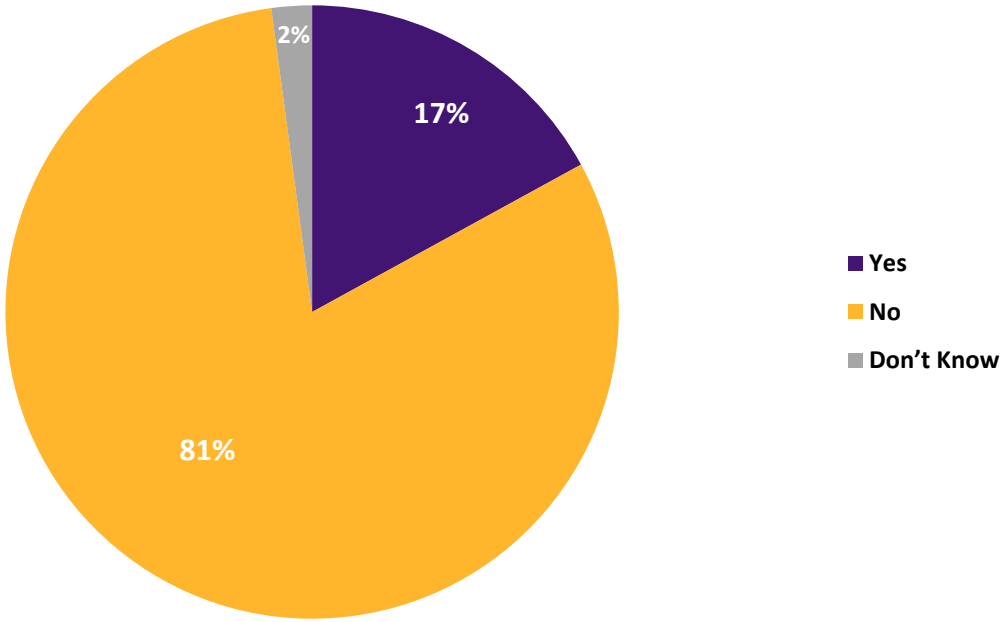
Q: Do you believe that your organisation currently uses Assistive Technology to its full potential?

- Despite the wide range of technologies being used, the majority of the sector isn't using it to its full potential….



Opportunities are out there

- There are opportunities out there for social care providers and local authorities to embrace technology….

What needs to change?

- Upskilling the work force
- Interoperability
  - improve information sharing
  - systems integration
- Universal design
- Increased choice for people
- Funding

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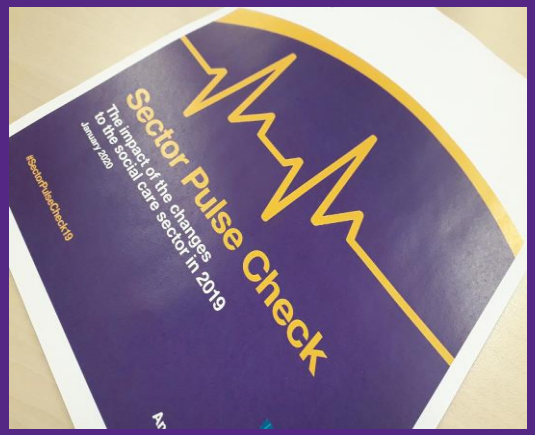

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