Moving Healthcare out of Hospital

Dave Smith

Customer First Director

First Choice Homes Oldham

FCHO Health Commitment – Why?

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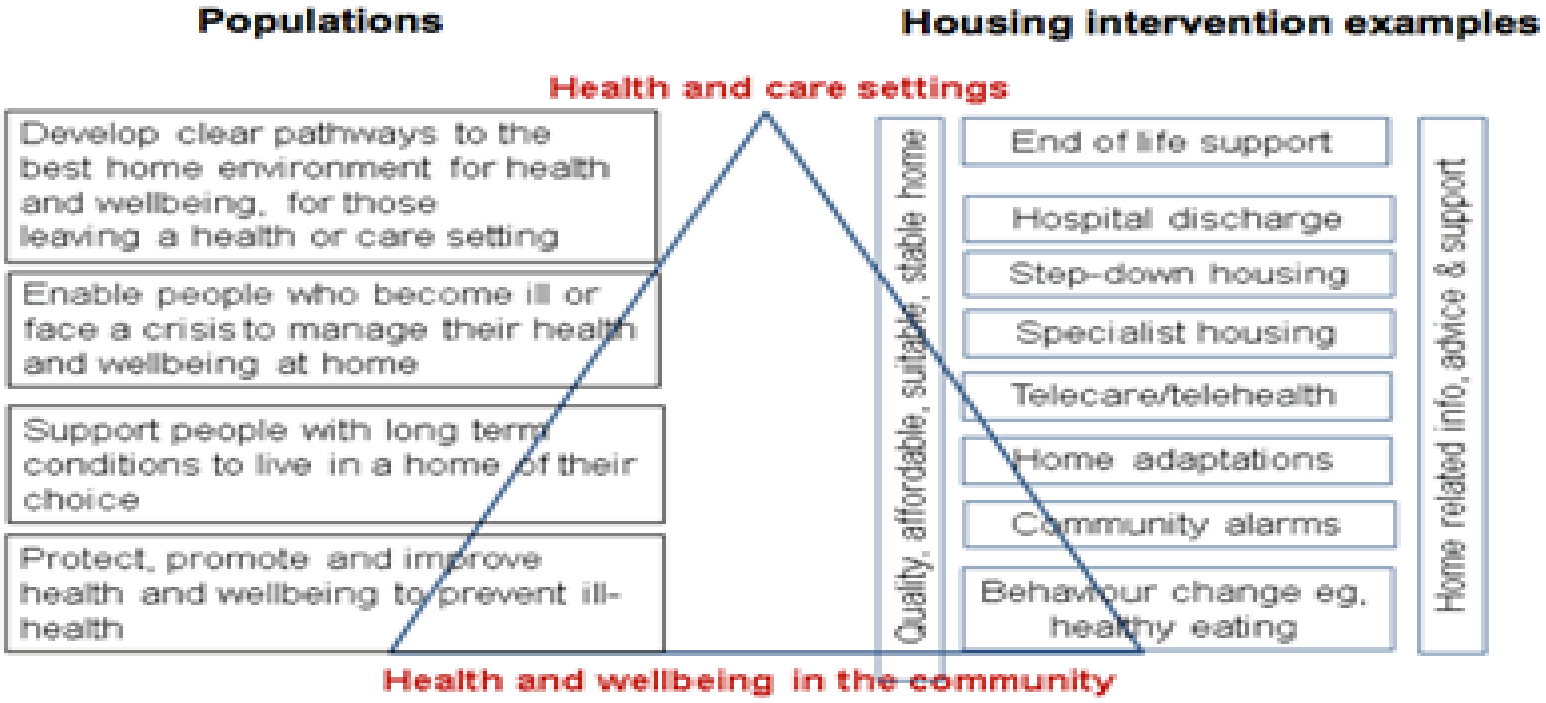
- Care Act responsibilities
- GMCA & GM Housing Providers H&WB Pledges
- Oldham Locality Plan & identified needs
- FCHO key strategic objective
- **It is the right thing for us to do**

GM Housing & Health Model



FCHO Health Engagement

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- Oldham Health and Well-Being Board
- Oldham Locality Plan Development
- Urgent Care Alliance
- Relationships with Key Partners

Consultation to develop offer

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The Pennine Acute Hospitals NHS
NHS Trust

Pennine Care NHS
NHS Foundation Trust

GMHP
Greater Manchester Housing Partnership

Oldham

Oldham Housing
Investment Partnership

Best Care • Best Health • Best Value

NHS
Oldham
Clinical Commissioning Group

Our Approach

Why Hospital Discharge?

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Discharge Problems

Over 65's
62% of all bed days

18% increase in >65 emergency admissions

£820m spent on delayed discharges

2.7m days lost to delayed discharge

54% report discharge planning not started early enough

1.5m days lost to delayed transfer of care

The Discharge Service

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- 18 month pilot – commenced April 2016
- 100% FCHO funded and employed
- Based at Royal Oldham Hospital (PAT)
- Part of new Integrated Discharge Team
- Managed by Discharge Co-Ordinator (PCFT)
- Led and co-ordinated by Oldham Council

The Discharge Service

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- Patient Assessment and Discharge Plans
- Single point of housing contact
- Assess asap after admission
- “Commission” FCHO and RP’s services
- Co-ordinate and liaison with other key discharge service providers (e.g. support, care and health)

Early Outcomes

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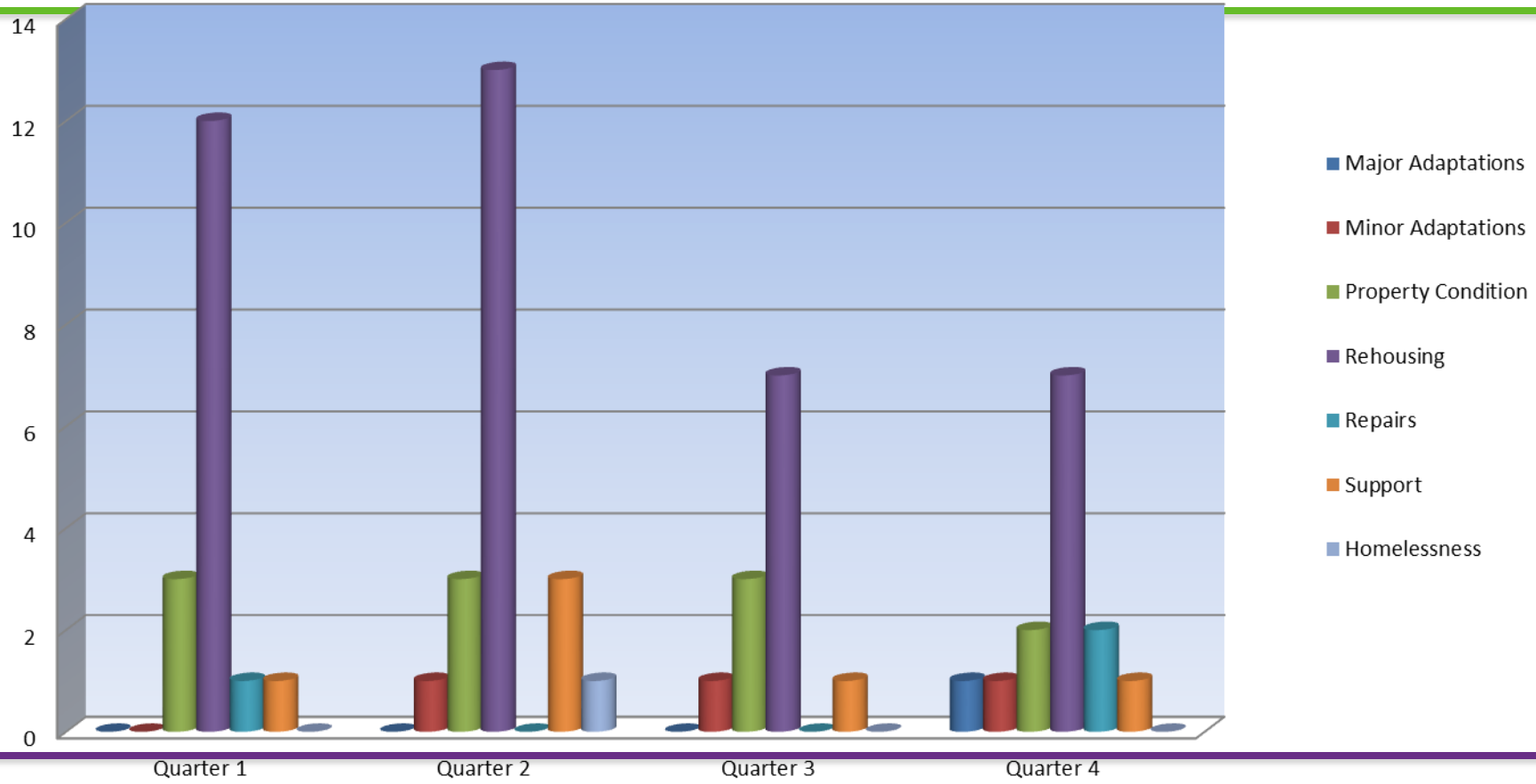
- 93 discharge cases supported
- 60% RP’s/40% private
- 40% TA/rehousing required – 60% permanently rehoused
- Now includes Care Home discharges
- Saving £298 per night in hospital
- Saving £143 per night in care home

Referral Type



New FCHO Health Services

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- **Disability Living Service** - linked to Oldham COT
- **OHIP Aids and Adaptations Protocol** – funding 100% minors 50% majors
- **Trusted Assessors** for minor adaptations
- 50:50 funded services with CCG
- **Housing Options for Older People** – support housing & care options
- **A&E2Home** - preventing A&E re-presentations and re-admissions through non-clinical interventions
- **Healthy Homes** – targeting >75's in private sector at high risk of presenting at A&E or being hospitalised – visit them at home to assess needs and deliver non-clinical interventions

Housing Services Utilised

- Housing Options Advice & Homelessness
- Temporary Accommodation and Rehousing
- Care and Support (e.g. resettlement)
- Essential Repairs and Clearances
- Aids and Adaptations
- Warm and Safe Homes
- Debt and social welfare advice
- Community Support and Development

Other Partnership Services

- Oldham Warm Homes
  - Oldham CCG, Council and OHIP
  - Investment fund of £250k
  - Payment by results
  - Heating and insulation improvements
  - >4000 out of fuel poverty

Early FCHO H&WB Service Outcomes

- Disability Living Service – c800 supported
- Aids & Adaptations – 2300 adapted homes
- Trusted Assessors - £120k/>1000 minors pa
- >3k sheltered/extra care/retirement homes
- Independent Living Service – c400 clients
- OMBC Helpline service – c3500 clients
- Tenancy Support Service – c1500 clients pa
- Common Access Point - >400 vulnerable/mentally ill

What Next

- New Health, Care and Housing Board
- Supported or step Up/Step Down Accommodation?
- Mental Health Services?
- Learning Difficulties?
- Good neighbours project?
- Links to Motiv8, Directions?
- Social Isolation?

INSIDE HOUSING

news, views and jobs in social housing

The right kind of home

30 November 2016 | By Kate Youde

QUESTIONS?